



# **TWO-DAY RESIDENTIAL WORKSHOP: BETTER CONVERSATIONS: WHY THEY MATTER AND HOW TO HAVE THEM**

**Wednesday 19 – Thursday 20 February**

Sopwell House, Cottonmill Lane, St Albans, AL1 2HQ



**FIRST NAME:**

**LAST NAME:**

**ORGANISATION:**

**BILLING ADDRESS:**

**EMAIL ADDRESS:**

**TELEPHONE NUMBER:**

**ARRIVAL DATE:**

**DEPARTURE DATE:**

**CRF HOTEL RATE: £190 + VAT (per room / per night, including breakfast)**

- Check-in time is 15.00 / Check-out time is 11.00.
- Cancellations received after Friday 31 January 2020, as well as no shows, will be charged 100% of the booking.
- Rooms will be confirmed upon receipt of payment.

Please invoice me

Please charge my card (*provide details below*). AMEX is not accepted.

**TOTAL TO BE CHARGED:**

**CARD TYPE:**

**CARD NUMBER:**

**EXPIRY DATE:**

**CARD HOLDER'S NAME:**

**SECURITY CODE:**